HOUSE RULES – VIBRANT COLIVING

1. FIRST: PURPOSE

This document sets out the house rules for all residents of Vibrant Coliving, located at Chile 969. Compliance is mandatory to ensure a harmonious and safe stay.

2. SECOND: CHECK-IN AND CHECK-OUT TIMES

2.1 Check-in time is from 1:00 PM and check-out time is until 11:00 AM.

2.2 The resident must coordinate check-in and check-out with Simon (+54 9 11 2687-6463) at least 48 hours in advance. Lack of coordination can cause delays upon arrival.

3. THIRD: VISITORS

3.1 Entry of people outside the reservation or holding gatherings with external guests is not permitted.

3.2 It is permitted to receive one (1) personal guest by registering here: **https://tally.so/r/nrZPBo**. This way we make sure that no strangers enter the building and we take care of everyone's safety.

3.3 Personal guests may stay for a maximum of 12 hours and must comply with all house rules. The resident is responsible for the behavior of their guest.

3.4 Fine: Having an unregistered or unauthorized guest will incur a $50 fine. Repeated violations may result in cancellation of stay without refunds.

4. FOURTH: USE OF COMMON AREAS

4.1 The common areas available are:

- 1st Floor Living Room (TV)
- 2nd Floor Living Room (Co-work)

- 3rd Floor Living Room (Co-work)
- Patio with grill
- Rooftop solarium
- Laundry

4.2 Recreational or group use of common areas is permitted between 8:00 AM and 11:00 PM. Outside of these hours, use must be extremely quiet, respecting everyone's rest. If there are complaints or requests for silence from other residents, use must cease immediately.

4.3 To organize events such as dinners or barbecues with other residents, prior authorisation must be requested by email to hola@coliving.com.ar. For events on Fridays or Saturdays, hours may be extended until 1:00 AM with prior authorization. Beyond this time, continuing with the party or generating loud noise will incur a fine of USD 50 per participant.

4.4 It is mandatory to leave the spaces clean and tidy after use. Otherwise, a fine of USD 30 will be charged.

4.5 The use of common areas outside the established hours will be considered a serious offense and will be subject to a fine of USD 50 per person. Repeating offenses may result in early termination of stay without refunds.

4.6 Access to kitchens or bathrooms of other apartments not included in your booking is strictly prohibited.

5. FIFTH: NOISE DISTURBANCES

5.1 A quiet environment must be maintained between 11:00 PM and 8:00 AM, avoiding loud noises, music or noisy meetings during these hours.

6. SIXTH: SERVICES INCLUDED

6.1 Electricity, water, internet and building expenses are included.

6.2 Weekly cleaning will be provided exclusively in the common areas.

6.3 Room cleaning, linen and towel change is available at an additional cost of USD 25 per request.

6.4 The only basic supplies provided are toilet paper, soap and dish detergent.

7. SEVENTH: LAUNDRY

7.1 Washing machines are available free of charge. Each resident must provide their own detergent and softener.

7.2 The use of the laundry is subject to set schedules.

7.3 The laundry is for resident use only.

8. EIGHTH: KITCHENS AND CLEANING

8.1 Kitchens must be left clean after use, including utensils and appliances.

8.2 Each resident must use only the allotted refrigerator space and respect the food of others.

8.3 Kitchen utensils must not be carried into other apartments.

8.4 Residents are encouraged to check and dispose of expired food in the refrigerator.

8.5 Trash cans must not overflow. On weekends, be sure to take out the trash and drop it off in the street bin on the corner.

9. NINTH: SECURITY

9.1 The main door of the building must be closed 24 hours a day.

9.2 We recommend locking the doors of your room and apartment.

9.3 For your safety and that of everyone, the doors of the apartments must be closed from 10:00 p.m. to 8:00 a.m.

9.4 In case of lost keys, a penalty of USD 90 will be charged for their replacement.

9.5 With the purpose of contributing to security and good compliance with cohabitation rules, the building has video surveillance cameras in the common areas. Out of respect for the privacy of our guests, no cameras are installed inside any apartment.

9.6 For emergencies, first contact Simón at +54 9 11 2687-6463, or as a second contact Giselle at +54 9 11 7124 1537, or the emergency services (Police: 911, Firefighters: 100).

9.7 We are not responsible for loss or theft within the premises. Security cameras monitor common areas, and inappropriate behavior will result in immediate action, including eviction and, if applicable, reporting to authorities.

10. TENTH: NO SMOKING POLICY

10.1 Smoking is prohibited in all indoor areas of the Coliving.

10.2 Smoking is only permitted on uncovered terraces or balconies, using the ashtrays provided.

10.3 Violation of this rule will result in a fine of USD 30 per person.

11. ELEVENTH: REFUND POLICY

11.1 No refunds will be issued for payments made. Once payment has been processed, whether for rent or administrative fees, it will be considered final and non-refundable.

11.2 The security deposit will be refunded within 5 business days after verifying that no damage has been caused to the room or property. This includes missing kitchen items or room furniture. The refund is also subject to the return of all keys provided at check-in.

11.3 Reservations are personal and non-transferable. It is not permitted to assign, sublet, or transfer the room to another person, either temporarily or permanently. If the guest decides to end their stay before the agreed date, the reservation will be automatically canceled and cannot be used by third parties.

12. TWELFTH: CONTACT

12.1 For any queries or issues, residents may contact hola@coliving.com.ar

12.3 Simon (Welcome Host – Check-in/Check-out and keys):
+54 9 11 2687-6463

12.4 Giselle (Community Manager – Activities and Social Life):
+54 9 11 7124-1537

12.5 Andrés (Coordinator – Reservations, Payments and General Operations):
+54 9 11 5617-5602